

Tenant Services Portal

Instruction Guide

<https://PowersProperties.eTenantCare.com>

Welcome to the Tenant Services Portal

Powers Properties is proud to introduce the Tenant Portal. We invite you to join our online portal, please register at <https://Powersproperties.etenantcare.com>. In our effort to go green, Powers Properties has moved to this online system to provide Online Payments. Additional online services including, Online Forms and Documents, and News & Announcements are available.

Please take a moment to register using the instructions provided within.

Thank You,

Powers Properties

<https://PowersProperties.eTenantCare.com>

Tenant Services Portal

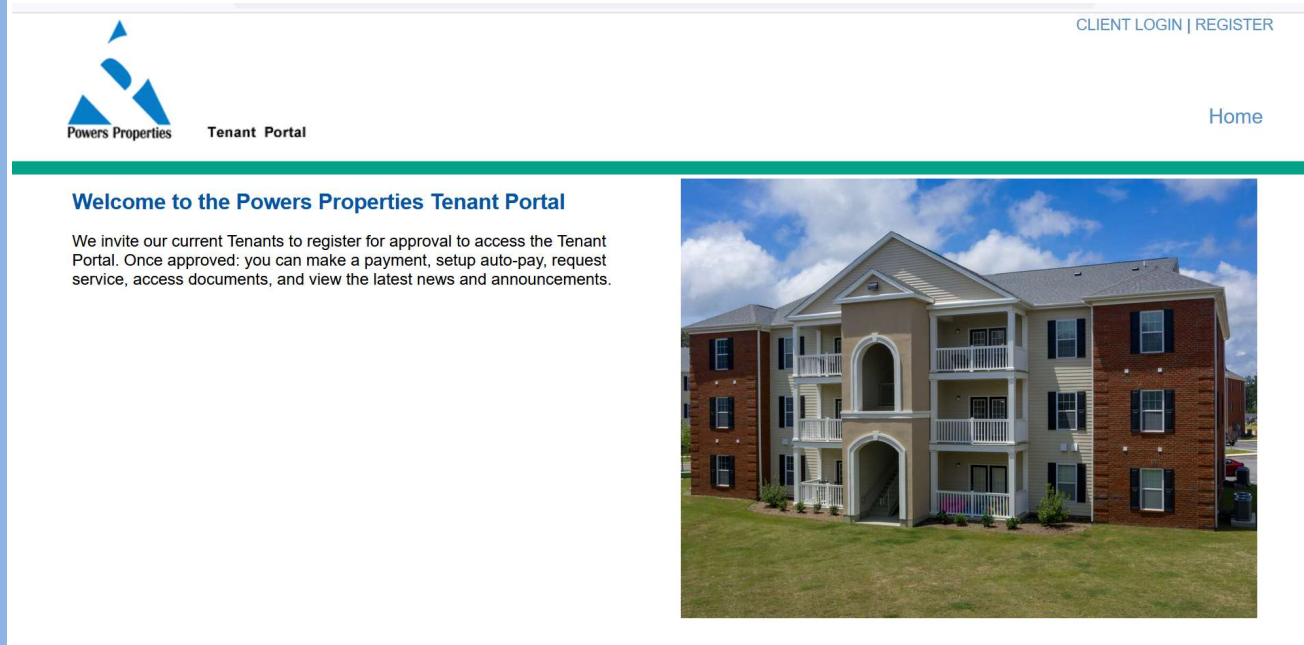
Online Services

- Online Payments
- View Property Documents
- Receive News & Announcements

Pay by Credit Card

Online News

Download Property Forms




CLIENT LOGIN | REGISTER

Home

Welcome to the Powers Properties Tenant Portal

We invite our current Tenants to register for approval to access the Tenant Portal. Once approved: you can make a payment, setup auto-pay, request service, access documents, and view the latest news and announcements.



<https://PowersProperties.eTenantCare.com>

How To Register

4 EASY STEPS TO REGISTER

- 1) Navigate internet browser:
<https://powersproperties.etenantcare.com>
- 1) Click “Register”
- 2) Fill out new account form
User ID --> your email address
- 3) Click submit button to register

Once you have registered, you will be notified by email once your account has been approved

CLIENT LOGIN | REGISTER

Home

Welcome to the Powers Properties Tenant Portal

We invite our current Tenants to register for approval to access the Tenant Portal. Once approved; you can make a payment, setup auto-pay, request service, access documents, and view the latest news and announcements.

Create a New Account

First Name: *
Last Name: *
Company Name: *
Unit/Suite Address: Please Select a Value *
Unit/Suite Number: Please Select a Value *
Billing Address: *
Billing Address 2: *
City: *
State: *
Zip Code: *
Work Phone: *
10 Digit Cell Phone: * (Used for Emergency Text Communications Only)
Cell Carrier Co.: AT&T Wireless/Cingular *
Email: *
Password: *
Confirm Password: *
Announcement Notify:

All fields marked with an asterisk (*) are required.

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Online Payments

Setup an Auto payment

View Payment History

Making a Payment

Enter Payment Amount

Continue to Step 2

About Security

*We use SSL and TLS
1.2. The latest
Security Protocols*

Instructions

We currently accept e-checks only. An e-check is a direct debit from your Checking or Savings account. You will need to know your routing and account number to submit a payment. Please verify your billing information and enter your payment amount and acknowledge the \$2.00 Payment Fee. Enter your Payment details and submit your payment.

As an option you can setup an Auto-pay every month using your checking or savings account. To view your payment History, click the link at top right.

Payment Fees: \$2.00

Payments

[Setup/Manage Autopay](#)
[Payment History](#)

One Time Payment: Verify Your Information

You have an Autopay setup

Email:	<input type="text" value="tenant@biltmore.com"/>
First Name:	<input type="text" value="Tenant"/>
Last Name:	<input type="text" value="Account"/>
Company Name:	<input type="text" value="Biltmore"/>
Select Unit:	<input type="text" value="105"/>
Address:	<input type="text" value="2640 W. Biltmore St"/>
City:	<input type="text" value="Miami"/>
State:	<input type="text" value="FL"/>
ZipCode:	<input type="text" value="343221"/>
Phone:	<input type="text" value="1234567890"/>
Property Name:	<input type="text" value="#105 - VISTA DEL LAGO IX"/>
Payment Amount	<input type="text" value=""/>
Continue to Step Two	

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Entering Payment Details – Step 2

Step 2 -Payment Method

1. Only Credit Cards are accepted
2. Note the associated fees.
3. Continue to Step 3

Step Two: Select Payment Options

Fee Notice: **3% for Debit/Credit Cards. e-Checks are \$2**

Select Payment Type: Pay by Debit/Credit Card
 Pay by Checking/Savings(ACH/e-check)

Fee **\$2**

Total Payment to Submit: **\$113**

Step Three: Payment Details

[Back](#) [Continue to Step Three](#)

Powered by eTenantCare.com - Property Centre 4.0.8.x

Fee Notice

3% for Credit/Debit Cards

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Payment – Step 3

Step 3 -Payment Entry

1. Fill out your Payment details
2. Submit your Payment.
3. Review Confirmation
4. Email receipts will be sent

Enter Your Payment Information

Credit Card Number:

Expiration Month: ▼

Expiration Year: ▼

CVV:

Amount to submit: **\$1,236**

[Submit for Processing](#)



American Express:



CVV

How to set an Auto-Pay

Create and Auto payment

- 1) Click “Setup/Manager Autopay”
- 2) Enter effective date the Autopay should start. Must be in the future
- 3) Enter the Day of the Month the Auto-Pay be Processes.
- 4) Enter the Amount to Charge
- 5) Click Continue to enter Payment Details

Instructions **Payments**

NOTE: We accept Debit Cards, Visa, MasterCard, Discover and e-checks. Please verify your billing information and enter your payment amount. Select your Payment method and acknowledge the Payment Fee. Enter your Payment details and submit your payment.

[Setup/Manage Autopay](#)
[Payment History](#)

Manage Auto Payments

Please add a new autopay

Select Unit:

Start Date:

Day of month to be charged:

Amount to pay each month:

[Continue to Step 2](#)

If you do not see the completed Auto-Pay screen, it was not setup correctly

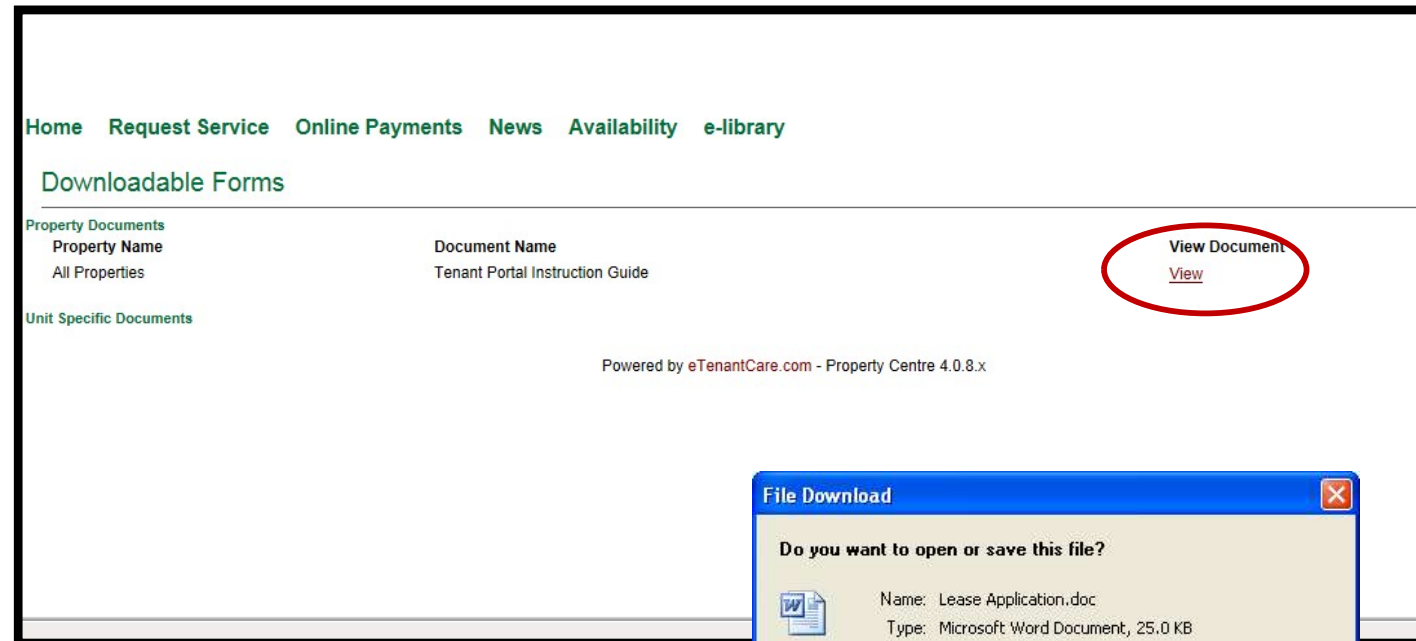
Manage Auto Payments

Id	Desc.	Day of Month to Charge	Amount	Start Date	
0934609	Autopay Lease/Rent Payment for 1120 Silverado, Unit 1116	1	\$2,002.00	08/31/2019	Delete

Please add a new autopay

How to Download Property Forms

- 1) Click “Document Library”
- 2) Click to “View” the form you want
- 3) Open or Save to Form



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